## 13.

## Distribution Logistics - Vehicle Routing

BIA 674 - Supply Chain Analytics

## What is the Vehicle Routing

 Problem?
## Given a set of customers,

 anda fleet of vehicles to make deliveries, find
a set of routes that services all customers at minimum cost

## What is the Vehicle Routing

## Problem?




What is the Vehicle Routing Problem?


## Basic VRP structure

$\square$ Find the best vehicle route(s) to serve a set of geographically scattered orders from customers.
$\square$ Best route may be

- minimum cost,
- minimum distance, or
- minimum travel time.
$\square$ Orders may be
- Delivery from depot to customer
- Pickup at customer and return to depot
- Pickup at one place and deliver to another place


## Basic VRP structure

$\square$ Nodes: physical locations

- Depot.
- Customers
$\square$ Arcs or Links
- Transportation links
- Number on each arc represents cost, distance,
 or travel time.


## Basic VRP structure

$\square$ For each customer, we know
$\square$ Quantity required
$\square$ The cost to travel to every other customer
$\square$ For the vehicle fleet, we know
$\square$ The number of vehicles
$\square$ The capacity (weight and/or volume)
$\square$ We must determine which customers each vehicle serves, and in what order, to minimise cost

## Basic VRP structure

Objective function
$\square$ In academic studies, usually a combination:
$\square$ First, minimise number of routes
$\square$ Then minimise total distance or total time
$\square$ In real world
$\square$ A combination of time and distance
$\square$ Must include vehicle- and staff-dependent costs
$\square$ Usually vehicle numbers are fixed

## MIP formulation

## Data:

$$
\operatorname{minimise}: \sum_{i, j} \mathrm{c}_{\mathrm{ij}} \sum_{k} x_{i j k}
$$

$c_{i j}$ : Cost of travel from $i$ to $j$ subject to

## $q_{i}$ : Demand at $i$

Decision variables:
$x_{i j k}$ : Travel direct from $i$ to $j$ on vehicle $k$

$$
\begin{aligned}
\sum_{\mathrm{i}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{ijk}} & =1 \quad \forall j \\
\sum_{\mathrm{j}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{ijk}} & =1 \quad \forall i \\
\sum_{\mathrm{j}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{i} \mathrm{ikk}}-\sum_{\mathrm{j}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{h} \mathrm{j} \mathrm{k}} & =0 \quad \forall k, h \\
\sum_{i} \mathrm{q}_{\mathrm{i}} \sum_{\mathrm{j}} \mathrm{x}_{\mathrm{ijk}} & \leq Q_{k} \quad \forall k \\
\left\{\mathrm{x}_{\mathrm{ijk}}\right\} & \subseteq S \\
x_{i j \mathrm{k}} & \in\{0,1\}
\end{aligned}
$$

## History: Travelling Salesman Problem - TSP

A travelling salesman has to visit a number of cities. He knows the cost of travel between each pair. What order does he visit the cities to minimise cost?

- A sub-problem in many others
- Used in chip fabrication and many other real-world problems
- TSP = VRP with 1 vehicle of infinite capacity
- In vehicle routing - having decided which vehicle will visit which customers, each vehicle route is a travelling salesman problem


## Travelling Salesman Problem

- Exact solution are found regularly for problems with 200-300 cities, and occasionally for problems with 1000 nodes.
- Some larger problems solved
( 24,798 cities, towns and villages in Sweden)
- But - no constraints on the solution
- Even one constraint, and the whole method is unusable



## TSP Solutions

$\square$ Heuristics

- Construction: build a feasible route.
- I mprovement: improve a feasible route.
- Not necessarily optimal, but fast.
- Performance depends on problem.
- Worst case performance may be very poor.
- Exact algorithms
- Integer programming.
- Branch and bound.
- Optimal, but usually slow.
- Difficult to include complications


## TSP \& VRP

$\square$ TSP: Travelling Salesman Problem

- One route can serve all orders.
$\square$ VRP: Vehicle Routing Problem
- More than one route is required to serve all orders.



## Simplest Model: TSP

$\square$ Given a depot and a set of $n$ customers, find a route (or "tour") starting and ending at the depot, that visits each customer once and is of minimum length.
$\square$ One vehicle.

- No capacities.
- Minimize distance.
- No time windows.
$\square$ No compatibility constraints.
$\square$ No DOT rules.


## Symmetric and Asymmetric

Let $\mathrm{c}_{\mathrm{ij}}$ be the cost (distance or time) to travel from $i$ to $j$.

If $\mathrm{c}_{\mathrm{ij}}=\mathrm{c}_{\mathrm{ij}}$ for all customers, then the problem is symmetric.

- Direction does not affect cost.

If $\mathrm{c}_{\mathrm{ij}} \neq \mathrm{c}_{\mathrm{ij}}$ for some pair of customers, then the problem is asymmetric.

- Direction does affect cost.


## TSP Construction Heuristics

$\square$ Nearest neighbor.
$\square$ Add nearest customer to end of the route.
$\square$ Nearest insertion.
$\square$ Go to nearest customer and return.

- Insert customer closest to the route in the best sequence.
$\square$ Savings method.
- Add customer that saves the most to the route


## Nearest Neighbor

$\square$ Add nearest customer to end of the route.


## Nearest Neighbor

Add nearest customer to end of the route.


## Nearest Insertion

$\square$ Insert customer closest to the route in the best sequence.


## Nearest Insertion

$\square$ Insert customer closest to the route in the best sequence.


## Savings Method

1. Select any city as the "depot" and call it city " 0 ".

- Start with separate one stop routes from depot to each customer.

2. Calculate all savings for joining two customers and eliminating a trip back to the depot.
$S_{i j}=C_{i 0}+C_{0 j}-C_{i j}$
3. Order savings from largest to smallest.
4. Form route by linking customers according to savings.

- Do not break any links formed earlier.
- Stop when all customers are on the route.


## Savings Method Example

Given 5 customers and the costs (distances) between them.


## Savings Method Example

Given 5 customers, select the lower left as the depot.

Conceptually form routes from the depot to each customer.


## Savings Method: $\mathrm{S}_{12}$



## Savings Method

$\mathbf{S}_{12}=\mathbf{C}_{10}+\mathrm{C}_{02}-\mathbf{C}_{12}$
Note: $\mathbf{S}_{21}=\mathrm{C}_{20}+\mathrm{C}_{01}-\mathbf{C}_{21}$
so $\mathbf{S}_{\mathbf{1 2}}=\mathbf{S}_{\mathbf{2 1}}$


If problem is symmetric, then $\mathrm{s}_{\mathrm{ij}}=\mathrm{s}_{\mathrm{ji}}, \mathrm{so} \mathrm{s}_{21}=\mathrm{s}_{12}, \mathrm{~s}_{32}=\mathrm{s}_{23}$, etc. There are $(n-1)(n-2) / 2$ savings to calculate.

If problem is asymmetric, then all $\mathrm{s}_{\mathrm{ij}}$ 's must be calculated.
There are $(n-1)(n-2)$ savings to calculate.

## Savings Method: $\mathrm{S}_{13}$

$$
\begin{aligned}
& \mathrm{S}_{13}=\mathrm{C}_{10}+\mathrm{C}_{03}-\mathrm{C}_{13} \\
& =\mathbf{8}+\mathbf{1 3 - 1 1 = 1 0}
\end{aligned}
$$



|  |  | 0 | j |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathrm{c}_{\text {ij }}$ |  | 1 | 2 | 3 | 4 |
|  | 0 | - | 8 | 9 | 13 | 10 |
|  | 1 | 8 | - | 4 | 11 | 13 |
| i | 2 | 9 | 4 | - | 5 | 8 |
|  | 3 | 13 | 11 | 5 | - | 7 |
|  | 4 | 10 | 13 | 8 | 7 |  |

## Savings Method: $\mathrm{S}_{14}$

$$
\begin{aligned}
& S_{14}=C_{10}+C_{04}-C_{14} \\
&=8+10-13=5
\end{aligned}
$$



|  |  | 0 | j |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | 2 | 3 | 4 |
|  | 0 |  | - | 8 | 9 | 13 | 10 |
|  | 1 | 8 | - | 4 | 11 | 13 |
| i | 2 | 9 | 4 | - | 5 | 8 |
|  | 3 | 13 | 11 | 5 | - | 7 |
|  | 4 | 10 | 13 | 8 | 7 | - |

## Savings Method: $\mathrm{S}_{23}$

$$
\begin{aligned}
& S_{23}=C_{20}+C_{03}-C_{23} \\
&=9+13-5=17
\end{aligned}
$$



| $\mathrm{C}_{\mathrm{i}}$ |  | ij 0 | j |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | 2 | 3 | 4 |
|  | 0 |  | - | 8 | 9 | 13 | 10 |
|  | 1 | 8 | - | 4 | 11 | 13 |
| i | 2 | 9 | 4 | - | 5 | 8 |
|  | 3 | 13 | 11 | 5 | - | 7 |
|  | 4 | 10 | 13 | 8 | 7 | - |

## Savings Method: $\mathrm{S}_{24}$

$$
\begin{aligned}
& \mathbf{S}_{24}=C_{20}+C_{04}-C_{24} \\
&=\mathbf{9}+10-8=11
\end{aligned}
$$



|  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 0 | 1 | 2 | 3 | 4 |
|  |  | - | 8 | 9 | 13 | 10 |
| 1 |  | 8 | - | 4 | 11 | 13 |
| i | 2 | 9 | 4 | - | 5 | 8 |
|  | 3 | 13 | 11 | 5 | - | 7 |
|  | 4 | 10 | 13 | 8 | 7 |  |

## Savings Method: $\mathrm{S}_{34}$

$$
\begin{aligned}
& S_{14}=C_{30}+C_{04}-C_{34} \\
& =13+10-7=16
\end{aligned}
$$



|  |  | 0 | j |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathrm{C}_{\mathrm{ij}}$ |  | 1 | 2 | 3 | 4 |
|  | 0 | - | 8 | 9 | 13 | 10 |
|  | 1 | 8 | - | 4 | 11 | 13 |
| i | 2 | 9 | 4 | - | 5 | 8 |
|  | 3 | 13 | 11 | 5 | - | 7 |
|  | 4 | 10 | 13 | 8 | 7 |  |

## Savings Method

$\square$ Order savings from largest to smallest.

$$
\begin{aligned}
& \mathrm{S}_{23}\left(=\mathrm{S}_{23}\right)=17 \\
& \mathrm{~S}_{34}\left(=\mathrm{S}_{43}\right)=16 \\
& \mathrm{~S}_{12}\left(=\mathrm{S}_{21}\right)=13 \\
& \mathrm{~S}_{24}\left(=\mathrm{S}_{42}\right)=11 \\
& \mathrm{~S}_{13}\left(=\mathrm{S}_{31}\right)=10 \\
& \mathrm{~S}_{14}\left(=\mathrm{S}_{41}\right)=5
\end{aligned}
$$

## Savings Method

Form route by linking customers according to savings.


## Savings Method

Form route by linking customers according to savings.


## Savings Method

Form route by linking customers according to savings.


## Savings Method

Form route by linking customers according to savings.


## Savings Method

Form route by linking customers according to savings.


## Savings Method

Form route by linking customers according to savings.

```
S23 0-2-3-0
S34 0-2-3-4-0
S
S}2
S
S
\(\mathrm{S}_{12}-0-1-2-3-4-0\)
\(\mathrm{S}_{24}\)
\(\mathrm{S}_{13}\)
\(\mathrm{S}_{14}\)
```

Done!


## Route Improvement Heuristics

- Start with a feasible route.
$\square$ Make changes to improve route.
$\square$ Exchange heuristics.
- Switch position of one customer in the route.
- Switch 2 arcs in a route.
- Switch 3 arcs in a route.
- Local search methods.
- Simulated Annealing.
- Tabu Search.
- Genetic Algorithms.


## K-opt Exchange

Replace $k$ arcs in a given TSP tour by $k$ new arcs, so the result is still a TSP tour.

- 2-opt: Replace 4-5 and 3-6 by 4-3 and 5-6.

Original TSP tour


Improved TSP tour


## 3-opt Exchange

3-opt: Replace 2-3, 5-4 and 4-6 by 2-4, 4-3 and 5-6.

Original TSP tour


Improved TSP tour


## From TSP to VRP

$\square$ TSP $=$ VRP with 1 vehicle of infinite capacity
$\square$ The VRP extends the TSP for multiple vehicles.

## Capacitated VRP

$\square$ Given a depot and a set of customers, find a set of minimum cost depot returning vehicle routes to service all customers (each customer must be served only once by exactly one vehicle).

- Multiple capacitated vehicles
- Minimize traveling distance


## Solving VRPs

$\square$ VRP is a very hard problem to solve

- NP Hard in the strong sense
- Exact solutions only for small problems (20-50 customers)
- Most solution methods are heuristic
- Most operate as:
- Construct
- Improve


## Math Programming Approaches

$\operatorname{minimise}: \sum_{i, j} \mathrm{c}_{\mathrm{ij}} \sum_{k} x_{i j k}$
subject to

$$
\begin{aligned}
& \sum_{\mathrm{i}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{ijk}}=1 \quad \forall \mathrm{j} \\
& \sum_{\mathrm{j}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{ijk}}=1 \quad \forall \mathrm{i} \\
& \sum_{\mathrm{j}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{ihk}}-\sum_{\mathrm{j}} \sum_{\mathrm{k}} \mathrm{x}_{\mathrm{hik}}=0 \quad \forall k, h \\
& \sum_{i} \mathrm{q}_{\mathrm{i}} \sum_{\mathrm{j}} \mathrm{x}_{\mathrm{ijk}} \leq Q_{k} \quad \forall \mathrm{k} \\
& \left\{\mathrm{x}_{\mathrm{ijk}}\right\} \subseteq S \\
& x_{i j k} \in\{0,1\} \\
& \text { solution } \\
& \square \text { Disadvantages } \\
& \text { Only works for small } \\
& \text { problems } \\
& \text { One extra constraint } \\
& \rightarrow \text { back to the } \\
& \text { drawing board }
\end{aligned}
$$

## Heuristic Column Generation

## Columns

represent routes


Rows represent customers

Array entry $a_{i k}=1$ iff customer $i$ is covered by route $k$


## Heuristic methods - Construction

$\square$ Savings method (Clarke \& Wright 1964)

- Calculate $S_{i j}$ for all $i, j$
- Consider cheapest $S_{i j}$
- If $j$ can be appended to $i$
- merge them to new $i$
- update all $S_{i j}$
- else
- delete $\mathrm{S}_{\mathrm{ii}}$
- Repeat


## Improvement Methods

Edge-exchange Intra- and Inter-route
Neighbourhood Structures
For example, 2-opt (3-opt, 4-opt...):
-Remove 2 arcs
-Replace with 2 others


## Improvement Methods

## 1-1 Exchange

(swap)
Inter-route

Intra-route


## Improvement Methods

## 2-OPT

Intra-route

Inter-Route


## Improvement Methods

## 0-1 Relocate

Inter-route

Intra-route


## Improvement Methods

## I-OPT



## Improvement Methods

## CROSS



## Improvement Methods

## OR-OPT



## Improvement Methods

## GENI



## Improvement Methods

## CROSSOVEREXCHANGE



## Improvement methods

## Large Neighbourhood Search

$=$ Destroy \& Re-create

- Destroy part of the solution
- Remove visits from the solution
- Re-create solution
- Use insert method to re-insert customers
- Different insert methods lead to new (better?) solutions
- If the solution is better, keep it
- Repeat


## Improvement methods

## Variable Neighborhood Search

- Consider multiple neighborhoods
- Find local minimum in smallest neighborhood
- Advance to next-largest neighborhood
- Search current neighborhood
- If a change is found, return to smallest neighborhood
- Otherwise, advance to next-largest


## Improvement methods

## Path Relinking

-Applies where-ever a population of solutions is available
-Take one (good) solution A
-Take another (good) reference solution B
.Gradually transform solution $A$ into solution $B$

- pass through new solutions "between" $A$ and $B$
- new solutions contain traits of both $A$ and $B$
- should be good!


## Improvement methods

## Genetic Programming

- Simulate the Natural Selection


## Evolutionary Algorithms

- Generate a population of solutions (construct methods)

Evaluate fitness (objective)
Create next generation:

- Choose two solutions from population
- Recombination - Combine them
- (Mutate)
- Produce offspring (calculate fitness)
- (Improve)
- Repeat until population doubles
- Apply selection:
- Bottom half "dies"
- Repeat


## Scaling

$\square$ Solving problems with tens of thousands of nodes

- Decompose problem
- Split into smaller problems
- Limit search
- Only consider inserting next to nearby nodes
- Only consdier inserting into nearby routes


## Solution Methods

$\square$.. and the whole bag of tricks
Other Metaheuristic Algorithms:

- Tabu Search
- Simulated Annealing
- Ants
- Bees

Hybrid Exact \& Metaheuristic Algorithms

## Rich VRP Variants



## Capacitated VRP

$\square$ Homogeneous vehicles.
$\square$ One capacity (weight or volume).
$\square$ Minimize distance.

- No time windows or one time window per customer.
$\square$ No compatibility constraints.
$\square$ No DOT rules.
$\square$ Multiple vehicle types
- Different fixed and variable traveling costs
$\square$ Multiple vehicle capacities
- Weight, Cubic feet, Floor space, Value.
$\square$ Many different types of Costs:
$\square$ Fixed charge
$\square$ Variable costs per loaded mile \& per empty mile
$\square$ Waiting time; Layover time
- Cost per stop (handling)
$\square$ Loading and unloading cost
$\square$ Priorities for customers or orders
$\square$ Time windows for pickup and delivery.
- Hard vs. soft
$\square$ Compatibility
$\square$ Vehicles and customers.
$\square$ Vehicles and orders.
- Order types.
- Drivers and vehicles.
$\square$ Driver rules (DOT)
- Max drive duration $=10 \mathrm{hrs}$. before 8 hr . break.
- Max work duration = 15 hrs. before 8 hr break.
- Max trip duration $=144$ hrs.


## Time window constraints

$\square$ VRP with Time Window constraints

- A window during which service can start (if the vehicle arrives earlier it waits at customer location)
- E.g. only accept delivery 7:30am to 11:00am
- Additional input data required
- Duration of each customer visit
- Time between each pair of customers
- (Travel time can be vehicle-dependent or time-dependent)
- Makes the route harder to visualise


## Time Window constraints



## Pickup and Delivery problems

- Most routing considers delivery to/from a depot (depots)

Pickup and Delivery problems consider FedEx style problem: pickup at location A, deliver to location B

Load profiles


## Pickup and Delivery problems

- PDPs have two implied constraints:
- pickup is before delivery
- pickup and delivery are on the same vehicle
- Usually, completely different methods used to solve this sort of problem
- Can be quite difficult
- Standard VRP is in effect a PDP with all stuff picked up at (delivered to) a depot. Not usually solved that way


## Pickup and Delivery problem

$\square$ Interesting variants

- Dial-a-ride problem:
- Passenger transport
- Like a multi-hire taxi
- Pickup passenger A, pickup passenger B, drop off B, pickup up $C$, drop off $A, \ldots$
- Ride-time constraints (e.g. max $1.4 \times$ direct travel time)
- PDP can be used to model cross-docking
- Pick up at Factory, Deliver to DC;

Pickup at DC, Deliver to customer

- Constraint: "Deliver to DC" before "Pickup at DC"


## Pure Pickup or Delivery

$\square$ Delivery: Load vehicle at depot. Design route to deliver to many customers (destinations).
$\square$ Pickup: Design route to pickup orders from many customers and deliver to depot.
$\square$ Examples:

- UPS, FedEx, etc.
- Manufacturers \& carriers.
- Carpools, school buses, etc.



## Mixed Pickup \& Delivery



- Can pickups and deliveries be made on same trip?
- Can they be interspersed?


## Mixed Pickup \& Deliverv



## Pickup-Delivery Problems

$\square$ Pickup at one or more origin and delivery to one or more destinations.
$\square$ Often long haul trips.

| $\Delta$ |
| :---: |
| - | Dickup


${ }_{B}$
${ }^{\circ} \mathrm{C}$

## Intersperse Pickups and Deliveries?

Can pickups and deliveries be interspersed?


## Backhauls

$\square$ If vehicle does not end at depot, should it return empty (deadhead) or find a backhaul?

- How far out of the way should it look for a backhaul?



## Backhauls

$\square$ Compare profit from deadheading and carrying backhaul.

```
\triangle Pickup
- Delivery
```


## Fleet size and mix

- Heterogonous vehicles
- Vehicles of different capacities, costs, speeds etc
- Fleet size and mix problem
- Decide the correct number of each type of vehicle
- Strategic decision
- Can be the most important part of optimization


## Other variants

## Profitable tour problem

. Not all visits need to be completed -Known profit for each visit
.Choose a subset that gives maximum return (profit from visits routing cost)

## Other variants

## Period Routing

- Routing with periodical deliveries
- Same routes every week / fortnight
- Deliver to different customers with different frequencies: patterns

| M | T | W | T | F |
| :--- | :--- | :--- | :--- | :--- |
|  | $?$ |  | $?$ |  |
| $?$ |  |  | $?$ |  |
| $?$ |  | $?$ |  | $?$ |
| $?$ | $?$ | $?$ | $?$ | $?$ |

- 3-part problem
- Choose pattern for each cust
- Choose qty for each delivery
- Design route for each day


## VRP meets the real world

$\square$ Rich VRPs

- Attempt to model constraints common to many reallife enterprises
- Multiple Time windows
- Multiple Commodities
- Heterogeneous vehicles
- Compatibility constraints
- Goods for customer A can't travel with goods from customer B
- Goods for customer A can't travel on vehicle C


## VRP meets the real world

$\square$ Other real-world considerations

- Fatigue rules and driver breaks
- Vehicle re-use (multiple trips per day)
- Ability to change vehicle characteristics (composition)
- Add trailer, or move compartment divider

Use of limited resources

- e.g limited docks for loading, hence need to stagger dispatch times
- Variable loading / unloading times


## VRP meets the real world

$\square$ Yet more constraints
Only two types of product on each vehicle

- Consistent constraints
- Customers visited in 'patterns' (Period Routing)
- Same driver every day
- Around the same time
- Meet ferry
- Blood transport (dynamic time window)
- Promiscuous driver constraint


## VRP meets the real world

$\square$ New data sources

- Routing with time-of-day dependent travel times
- Uses historical data to forecast travel time at different times of day
- Routing with dynamic travel times
- Uses live traffic information feed to update expected travel time dynamically


## VRP meets the real world

$\square$ Stochastic Routing
$\square$ What if things don't go according to plan?

- Sources of uncertainty
- Uncertainty in existence (do I even need to visit)
- Uncertainty in quantity (how much is actually required)
- Uncertainty in travel times (traffic)
- Uncertainty in duration (maintenance engineer)

Optimal solution can be brittle

- If something is not quite right, whole solution falls apart


## VRP meets the real world

$\square$ E.g. garbage collection

- Wet rubbish is heavy. On rainy days, trucks may have more load than usual (uncertainty in quantity)
- Need stops near dump in case they have to double back
- = Recourse.


